This Refund policy (the "Policy") is deemed a binding agreement between the client and FinFusion UAB (the "Company"), operating bit2pay.io (the "Website").

READ THIS POLICY CAREFULLY. PLEASE NOTE THAT BY ACCESSING OR USING THE SERVICES, YOU HEREBY AGREE TO BE LEGALLY BOUND BY THIS POLICY.

The digital currencies which are available for sale or purchase on the Website or currencies which are digitally transferred on each currency's blockchain technology, in which transactions are transferred to a blockchain based wallet ID, each wallet ID is unique and generated for the own purpose of the Client.

The Company has no access to your wallet and as such could not facilitate any assistance with accessing the wallet of the user. Given these characteristics of the digital currencies market, you should be aware that the Company could not execute any refunds and once a transfer of the digital currency has been executed it shall be final and shall be transferred to the indicated wallet ID.

We ask you to maintain all of your wallet details secretly and to not give your personal wallet information to any third party.

In any case in which you will request to sell your digital currencies held on the Company's platform, the Company shall be able to liquidate such currencies through the Services offered on the Website.

We wish to emphasize that the company accepts Fiat funds for the sole purpose of exchanging them to Crypto funds. If a client will want to get Fiat funds back, after the Fiat funds were exchanged to Crypto funds, the client will only be able to do so by selling/exchanging the Crypto funds back to Fiat funds. This will only be possible, if the Crypto funds will still be in the client's website wallet and not sent out.

For the time being, the Company may facilitate your request to liquidate your digital currencies for FIAT currencies in the EUR currency only and through the SEPA remittance system.